



Swim Club & Lessons Policy

1. Applicable Rules

This policy applies to all participants in the NUEJOS Swim Club & Lessons. Participants must also follow the rules and safety regulations of the swimming facility where the lessons take place.

2. Supervision and Swim Trainers

All swim sessions are conducted by qualified swim trainers and supervised according to the safety regulations of the swimming facility. Participants must follow the instructions of the swim trainers and pool staff at all times to ensure safety in and around the water.

3. Drop-off & Pick Up

Participants must arrive at the NUEJOS center on time for transport to the swimming facility. Late arrivals cannot be accommodated due to strict pool schedules. Pick-up is at the NUEJOS center.

4. Attendance and Punctuality

Participants must arrive on time for their scheduled lesson. Late arrivals may not be allowed to join the session if it disrupts the lesson or compromises safety.

5. Communication

NUEJOS must be informed of any plans not to attend a lesson or swim club well in advance of the schedule.

6. Required Equipment

Participants must bring:

- Swimsuit
- Towel
- Swim cap
- Flip-flops or pool shoes

7. Hygiene and Health

Participants must follow the hygiene rules of the swimming facility, including showering before entering the pool. Participants who are unwell or have contagious conditions should not attend the session.

8. Behavior and Pool Safety

To maintain a safe environment:

- Running on the poolside is not allowed
- Pushing or rough play is prohibited
- Participants must remain in designated areas of the pool

9. Make-Up Lessons

If a session is cancelled by NUEJOS, a make-up lesson will be scheduled at a later date.

10. Refund Policy

No refunds will be issued for missed sessions or cancellations.

11. Emergency Procedures

In case of emergency, participants must follow the instructions of swim trainers, lifeguards, and facility staff.

THANK YOU FOR YOUR COOPERATION